



Lafayette Parish Communication District

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Lafayette Parish Communication District is proud to announce the implementation of the Smart 911 feature for call takers, dispatchers, and responding units out in the field.

Members of the public may now help protect their loved ones by creating a Smart 911 safety profile. Smart 911 provides the 911 call taker and emergency responders with life-saving information.

Members of the public can download the Smart 911 app onto their smartphones through either the Apple iTunes store or the Google Play store. They can then set up a Smart 911 safety user profile which will be linked to their telephone number. After establishing the user profile, the user may then enter information about themselves and their immediate family members. Users may provide as much or as little information as they want. Smart 911 only asks for information that is relevant to aid in emergency response as this information is key to getting you, and your family members, help in a faster and more efficient manner. This information is only seen by 911 call takers, dispatchers, and emergency responders in the field if the user's telephone number dials 911.

Information that can be entered includes:

- Medical conditions, medications and if special equipment may be needed in an emergency for members of your family
- How to access your home, bedrooms, utility shut offs, and if you live in a multi-unit building
- Emergency contacts including family members, friends, or neighbors who should be contacted in the event of an emergency
- Vehicles such as a make, model, and license plate number in the event of an accident
- Photos and phone numbers for all members of your household
- Pets and service animals, including their names and veterinarian information, so that responders are aware of them if they need to enter your home